



The days of receiving a standard Membership Pack are over. In partnership with TPF Sports, we're excited to introduce **Mber+**, a new, fully customisable Member Pack platform.

Using Member Pack Credits, our 2026 Members will have the freedom to choose their own items and customise their packs. Each Member will have entitlements and credits pre-loaded into their Mber+ account, enabling them to redeem items and explore a wide range of Member-Exclusive Merchandise.

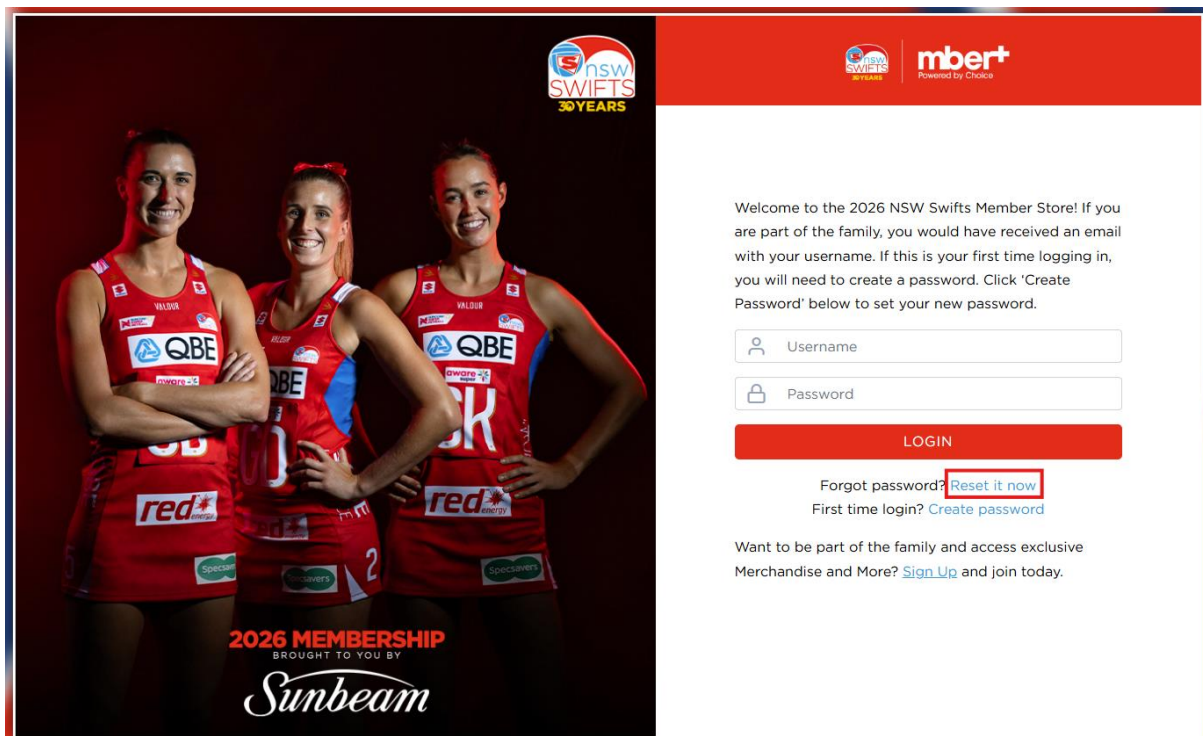
Please find below a step-by-step guide to customising your 2026 Membership Pack.

STEP 1: INTRODUCTION EMAIL FROM TPF

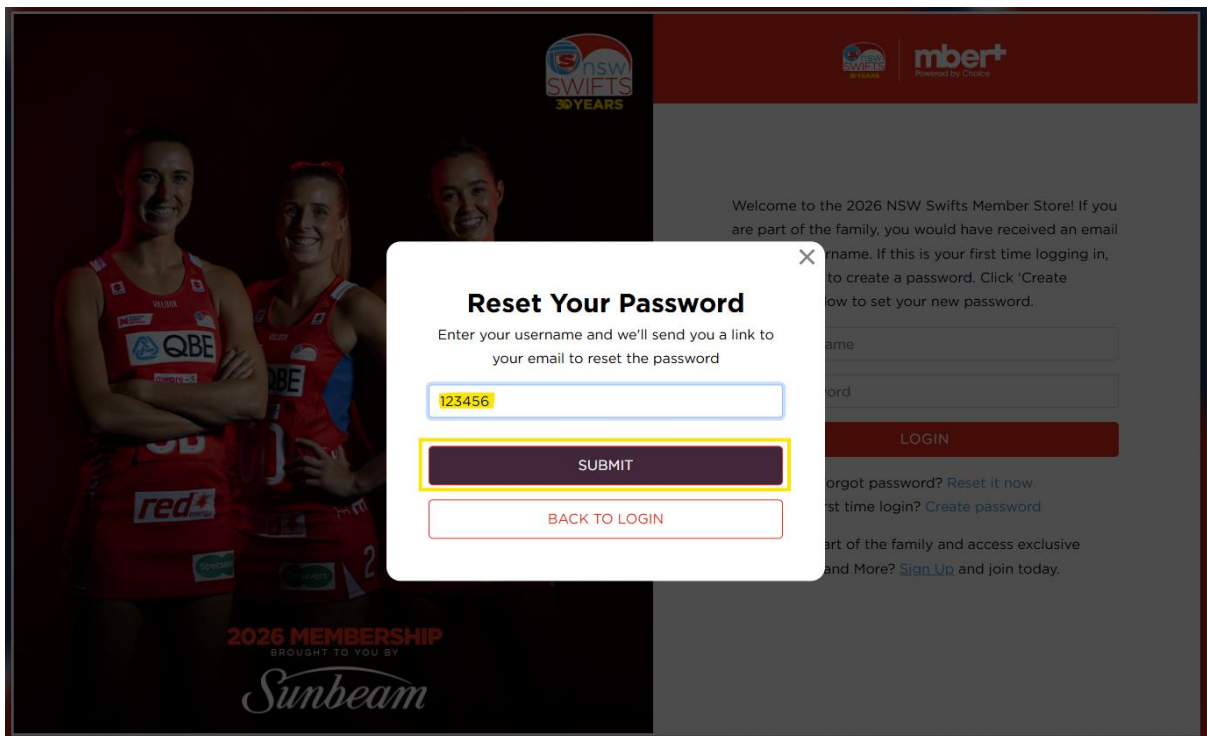
Each Primary Account Holder will receive an introductory email containing a link to the Mber+ platform. This email will also include your username, which you'll need to set up your Mber+ account. Simply click the link provided to access the Mber+ website.

STEP 2: RESET PASSWORD BUTTON

Once on the login page of the mber+ website, click "Reset it now" to set your password.



Enter the username provided in your introductory email and click **"SUBMIT"**



STEP 3: PASSWORD RESET

The Primary Account Holder will receive an email with a link to complete the password setup. Simply click the link in the email to create your password.

Hi Sporty Swift,

We heard you need a new password.

Not you?

Please ignore this email and your password will remain the same.

To reset your password by clicking the link below or copy and paste the URL into your web browser.

<http://nswswiftsmemberstore.mberplus.com.au/home/new-password?token=e8d066e7b4b64aaaa25a817b0cfc00cc>

If you have any issues or questions on the platform, please reach out to membership@nswswifts.com.au.

Kind Regards,
NSW Swifts Membership Team

Enter your new password and click **“SUBMIT”**

Please note: your password must be at least eight characters long and include uppercase and lowercase letters, numbers, and at least one special character.

RESET/CREATE PASSWORD

(Password must include be at least 8 letters, 1 number and
1 special character)

🔒

SUBMIT

BACK TO LOGIN

Once your password has been successfully updated, the screen will display “Password has been changed successfully”.

Click “Back to login” to continue your journey.

The Primary Account Holder will also receive an email confirming that the password has been updated.

RESET/CREATE PASSWORD

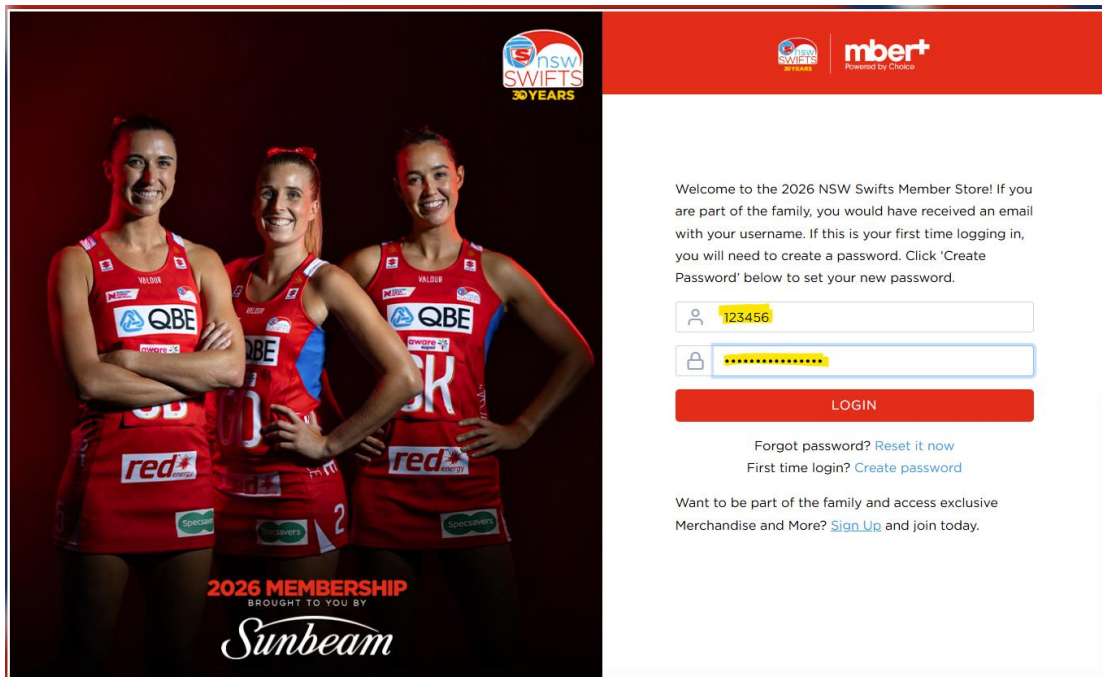
(Password must include be at least 8 letters, 1 number and
1 special character)

Password has been changed successfully!

BACK TO LOGIN

STEP 4: LOGIN TO YOUR ACCOUNT

On the Mber+ login page, enter your username and newly created password, then click “LOGIN”.



STEP 5: GET STARTED

The name of the Primary Account Holder will now appear in the top-right corner.

On the landing page of the eMber+ website, click “GET STARTED” to begin journey.

Please note: you can click on the name in the top-right corner at any time to update your account details.



TRENDING PRODUCTS



STEP 6: ENTITLEMENTS PAGE & HOW TO REDEEM

The Entitlements page displays the items that can be redeemed free of charge, without using your Credit, to add to the Membership Pack for each Member—including the Primary Account Holder and all Secondary Account Holders.

Please note: Some Memberships will not have any entitlements linked to their account, however, have credits to spend. While other Memberships will have both entitlements and credit.

If your Membership has an entitlement to redeem, please click on the **REDEEM** button.

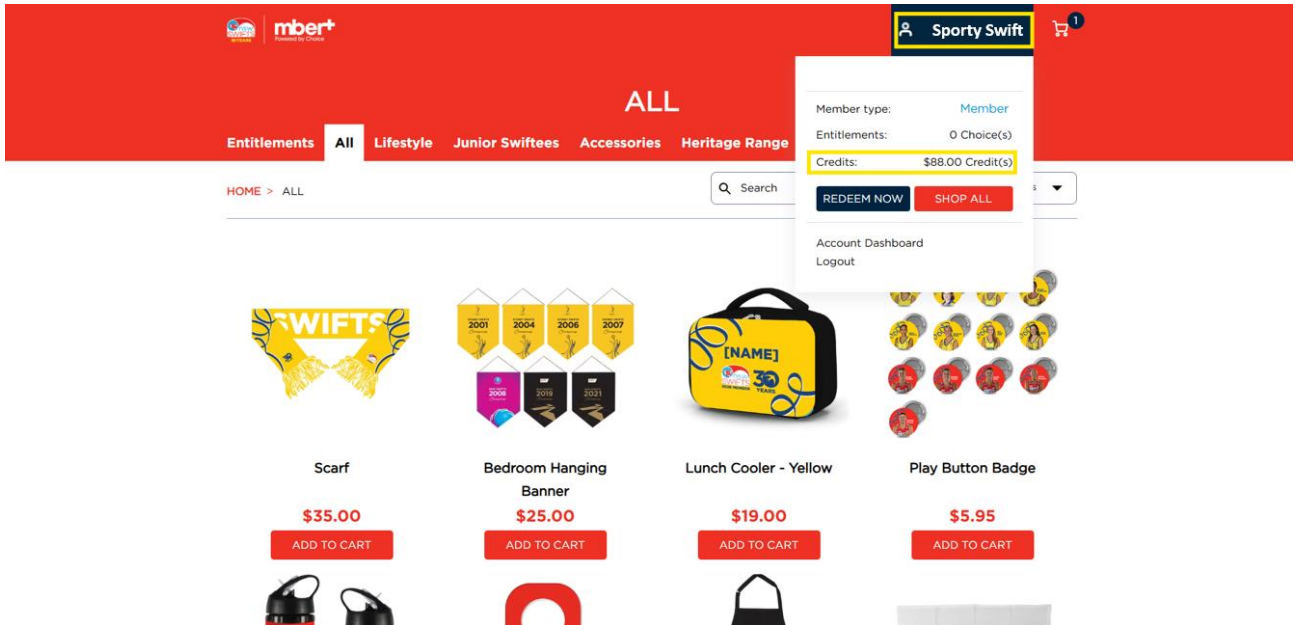
Once Redeemed, it will show up as **SELECTED** and you can then click on **START SHOPPING**.

The screenshot displays the 'Entitlements' page on the ber+ website. At the top, a red banner reads 'ENTITLEMENTS'. Below this is a navigation bar with categories: 'Entitlements', 'All', 'Lifestyle', 'Junior Swifties', 'Accessories', 'Heritage Range', and 'Pet'. The breadcrumb trail shows 'HOME > ENTITLEMENTS'. The main content area features a 'Toddler Pack' card. The card includes the text: 'Toddler Pack', 'Junior', and 'View your membership pack here! Your Club Member pack includes your Swifts lanyard and membership card'. A red 'REDEEM' button is highlighted with a yellow border. Below the card, there are three buttons: 'CLEAR SELECTION' (light blue), 'START SHOPPING' (dark blue, highlighted with a yellow border), and 'VIEW CART' (red). A yellow arrow points from the 'REDEEM' button to the 'START SHOPPING' button. The footer contains the ber+ logo and navigation links: 'Entitlements', 'Shop', 'Terms & Conditions', 'Privacy Policy', 'Returns & Refunds', 'Shipping Info', 'Contact Us', and 'Help'. A small 'Copyright 2025' notice is visible in the bottom right corner of the footer.

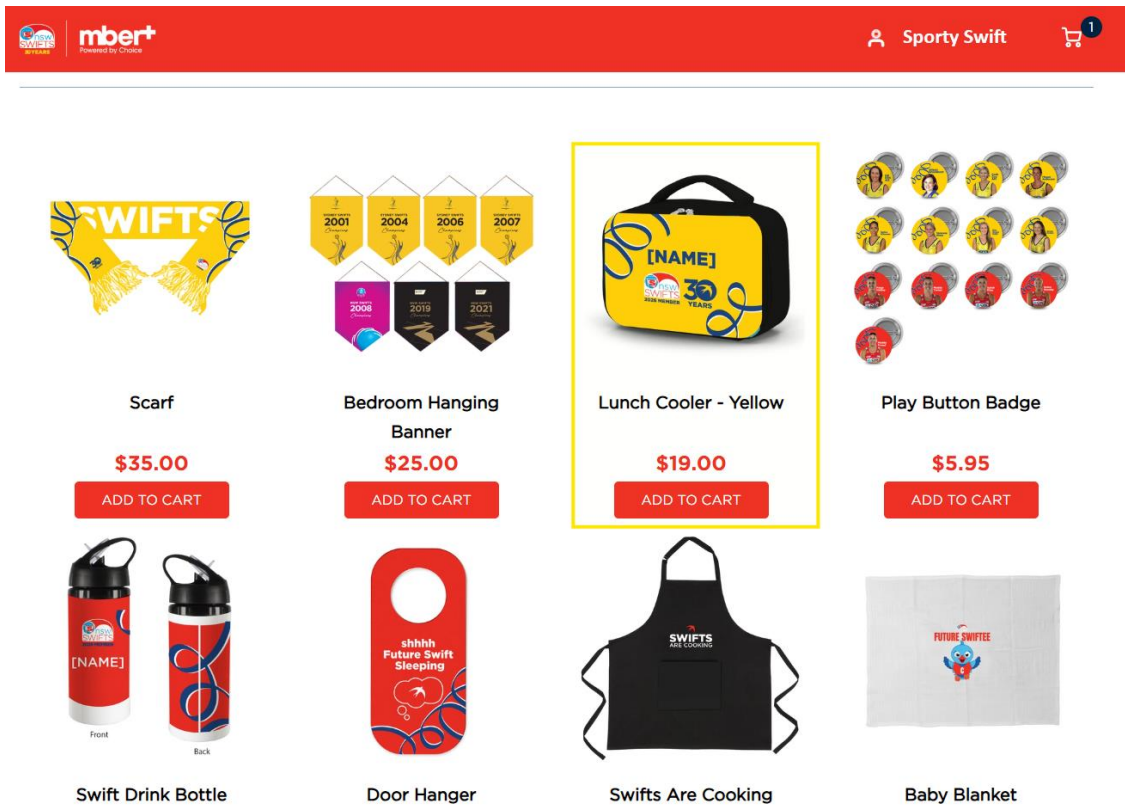
STEP 7: CREDIT INFORMATION & ITEM SELECTION

Clicking on your name will display your credit information, showing how much you can spend in the Member's Store, including any credits for mailing costs. You also have the option to spend beyond your available credit, although any additional amount will be charged to the Member at Checkout.

Credits can also be used toward postage costs if sufficient credits remain after Membership Items have been selected.



Click on each item to see its features.



If the item can be personalised, enter the name you would like to have displayed.

Then click, **ADD TO CART**.

HERITAGE RANGE

Entitlements All Lifestyle Junior Swiftees Accessories **Heritage Range** Pet

HOME > SHOP > HERITAGE RANGE



LUNCH COOLER - YELLOW

\$19.00

Name:

Qty:

- 1 +

ADD TO CART

This Lunch Cooler is the perfect solution for keeping your lunch fresh and cool on-the-go.

Material: Polyester & PE

Size: 225mmW x 68mmH x 155mmD



[Back to shop](#)

STEP 8: VIEW CART & CHECKOUT



Once you've finished shopping, click the cart button to view your selections.

The screenshot shows the Sporty Swift website interface. At the top, there are logos for mber+ and Sporty Swift, along with a shopping cart icon containing the number 3. The main banner features three female athletes in red and white uniforms, with the text 'Sporty Swift', 'Welcome to the Swifts Member Shop! Redeem your membership core pack and shop a range of customisable member exclusive items!', and '2026 MEMBERSHIP BROUGHT TO YOU BY Sunbeam'. Below the banner is a 'TRENDING PRODUCTS' section with four items, each marked 'SELLING FAST'.


Review the order and click the "CHECKOUT" button to progress.

	Member Card - Blue	SWT26-C-001-002	\$0.00	1	\$0.00
	Fixture Magnet	SWT26-009	\$0.00	1	\$0.00

Shop Items

Product Name	Inventory Code	Price	Quantity	Total
 <p>Lunch Cooler - Yellow Name Input: SPORTY SWIFT</p>	SWT26-S-004	\$19.00	<input type="button" value="-"/> <input style="width: 30px; text-align: center;" type="text" value="1"/> <input type="button" value="+"/>	\$19.00 Remove
 <p>Sports Bag Name Input: SPORTY SWIFT</p>	SWT26-006	\$34.00	<input type="button" value="-"/> <input style="width: 30px; text-align: center;" type="text" value="1"/> <input type="button" value="+"/>	\$34.00 Remove


CLEAR CART
CONTINUE SHOPPING
CHECKOUT




2026 MEMBER

PROUDLY BROUGHT TO YOU BY

Sunbeam



STEP 9: SHIPPING AND BILLING



2026 MEMBER

PROUDLY BROUGHT TO YOU BY

Sunbeam

HOME > CHECKOUT

1. SHIPPING & BILLING

Shipping [Select from Address Book](#)

This field is required.

This field is required.

This field is required.

Invalid email address.

This field is required.


I can't find my Suburb

This field is required.


YOUR CART

Entitlements


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- 


Toddler Pack \$0.00

Qty: 1
- 

Red lanyard \$0.00

Qty: 1
- 

Member Card - Blue \$0.00


Qty: 1
- 

Fixture Magnet \$0.00

Qty: 1

Enter your Shipping Details, then choose your preferred shipping option and agree to the Terms and Conditions as well as the Privacy Policy.

Please note: standard shipping is expected to take 10–18 business days, while express shipping is estimated to arrive in 8–10 business days, depending on the address.
Click “CONTINUE” to proceed (as shown below).



Save this address for future checkouts

Shipping and Billing are the same




Standard (10 - 18 business days) \$18.55

Express (8 - 10 business days) \$21.68

I have read and consent to the [Terms & Conditions](#) and [Privacy Policy](#)

Please read then check the [Terms & Conditions](#) and [Privacy Policy](#)

CONTINUE

Shop Items	
Product	Total
 Magnet Qty: 1	
 Stainless Steel Water Bottle Qty: 1	\$39.95
 Notebook-	\$12.00

STEP 10: APPLY CREDIT AVAILABLE

Available Credit will be automatically applied to your order, including the selected shipping, if sufficient credits are available.

- If the order **TOTAL** is less than the **CREDIT Available**, you can return later to purchase additional products during the 2026 season. No credit card details need to be used or entered in. Please click PROCESS to complete order.
- If the order **TOTAL** is equal to or greater than the **CREDIT Available**, the remaining balance will be charged to the Member and a credit card will need to be entered. Once valid Credit Card details have been entered, please click PROCESS to complete order.